



**PIVOTAL EDUCATION**  
BEHAVIOUR, SAFEGUARDING, TEACHING & LEARNING

# CONFLICT RESOLUTION

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RESPECT THE RIGHT TO DISAGREE

EXPRESS YOUR REAL CONCERNS

SHARE SAME INTERESTS

OPEN UP TO DIFFERENT VIEW POINT

LISTEN TO ALL PROPOSALS

UNDERSTAND THE MAJOR ISSUES

THINK ABOUT THE CONSEQUENCES

IMAGINE ALTERNATIVE SOLUTIONS

OFFER COMPROMISES

NEGOTIATE FAIR AGREEMENTS