



PIVOTAL EDUCATION

BEHAVIOUR, SAFEGUARDING, TEACHING & LEARNING

Staff Newsletter

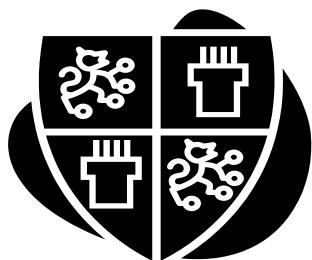
Contributed by Theresa Rayson

All resources in the "Contributions" section of our resource bank have been submitted by delegates on our Taking Care of Behaviour Online course. For more information about this practical, self-paced course, please visit

<http://www.pivotaleducation.com/taking-care-of-behaviour-online/>

STAFF NEWSLETTER

for the new term



KEEP CALM

&

CARRY ON!

When you feel out of control and just about to lose it;

Remember

- Keep breathing, try not to walk out, stay calm and cool, don't use facial expressions, or alter your tone of voice.
- If anything, lower your tone and address each student quietly.
- Don't confront the trouble maker directly.
- Position yourself slightly behind and to the side of the individual, but try to achieve eye contact
- Remain unemotional and use a pre prepared script
- Refocus back to script if interrupted
- Do not address secondary behaviour until later on, then log it
- Communicate instructions clearly and assertively
- Don't ignore poor behaviour

Be consistent

Use the behaviour contract

Use strategies carefully

Friendly but not friends!

Be a brilliant role model

Respect personal space

Get on their level

You are the adult

Use friendly gestures

Be aware of posture

Go fishing – get a hook!

Start listening

Avoid interrupting

Mark the moment!!

Reward success

Build relationships

Repair trust

Follow up incidents

Record sanctions privately

Shift to past tense then

Move forwards

Share responsibility

Reminder of consequences

Remain enthusiastic

Use the learner's name

Enjoy the teaching & learning